



Pete Ricketts, Governor

DATE: March 20, 2020  
TO: Incarcerated Population  
FROM: Scott R. Frakes, Director  
RE: GTL Tablet Phone Time

As you are aware, COVID-19 has necessitated the suspension of inmate visits. Earlier this week, NDCS doubled the amount of available time for placing calls on your tablet from 60 to 120 minutes.

Additionally, GTL had been working with NDCS to grant up to five free minutes a week, as another opportunity for you to maintain contact with your family and loved ones. The five free minutes is not to exceed more than two phone calls. This became available March 20, 2020. As a result of the increased telephone time, you will be allowed to purchase an additional \$35 of GTL phone time per week.

I realize that these are challenging times, especially in terms of maintaining contact with friends and family. We will need everyone's cooperation in the weeks ahead to reduce as much as possible the transmission of COVID 19.

Cc: Diane Sabatka-Rine, Chief of Operations  
Robert Madsen, Deputy Director  
Dawn-Renee Smith, Deputy Director  
Robin Spindler, Deputy Director  
NDCS Wardens  
NDCS Business Managers  
NDCS Canteen Supervisors

Scott R. Frakes, Director

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