



# CORNHUSKER STATE INDUSTRIES

Building Opportunities

## CSI WARRANTY INFORMATION

**WARRANTY INFORMATION:** Providing quality goods and service is CSI's mission and customer satisfaction is a priority. All requests for warranty repair will be determined by CSI. Warranty claims must be submitted to CSI in writing within the warranty period with the sales order number, item description, production order number, or date of receipt. Claims will only be honored for the original purchaser of the goods. The original warranty period of any item will not be extended by repair or replacement; warranty may be voided if the product was not used or installed as recommended; and warranties will not be honored in the event of modifications, misuse, abuse, alterations, or negligence by the owner.

Wood furniture, including wood frame chairs, loveseats, and sofas, manufactured by CSI carries a five (5) year warranty (excluding fabric) against defects in workmanship and materials, unless purchased as a CSI Special Offer, or unless otherwise noted on the Quotation, Sales Form, or Customer Acknowledgment.

CSI offers no warranty on textiles or fabrics beyond what is offered by the vendor to CSI. Typically, this is a one (1) year period relating only to manufacturer's defects.

All refinished, refurbished, or re-upholstered items carry a thirty (30) day warranty from delivery date.

See current CSI Chair Warranty document for specific information on chair models and lines.

Institutional furniture is covered by warranty for the period offered to CSI by the vendor only.

Clothing, dry goods, janitorial products, signs, name badges, awards and other consumable products shall be free of flaws and defects at the time of delivery and prior to use.

File cabinets have a five (5) year warranty for frame and structural integrity only.

Student desks manufactured by CSI carry a two (2) year frame warranty. Student desk tops and seat backs shall be free of defects in workmanship and materials at the time of delivery and prior to use.

Modular furniture, panel systems, and CSI-manufactured folding tables have a two (2) year warranty for framework and structural integrity.

Please contact CSI at to speak with a representative about warranty coverage and claims.

