CSI GENERAL INFORMATION

PRICING: CSI's prices are subject to change with published notification. CSI reserves the right to correct errors or typographical mistakes.

PAYMENT: Remit all payments to CSI Accounts Receivable, P.O. Box 94661, Lincoln, NE 68509-4661 within thirty (30) days (Net 30) of receipt of invoice.

DELIVERY: Published and quoted pricing includes delivery within the state of Nebraska and normal setup. Deliveries are scheduled on a routine basis by the CSI Warehouse. Please make prior arrangements with CSI to schedule moving, removal, and/or disposal of old furniture, for which separate fees may be charged. CSI will not attach items to owner's walls.

STORAGE FEES/MOVING FEES: For orders left undelivered, CSI reserves the right to charge storage at a minimum rate of 2% of the total order per month. CSI can provide moving services. Contact CSI for hourly rates and mileage charges.

BACK ORDERS, SHORTAGES, & RETURNS: For shortages or damage noticed during delivery, please note on the shipping document or report to CSI as soon as possible. Returns for defects in materials and/or workmanship (based on CSI inspection) will be accepted during the warranty period. Returns based on anything other than product deficiencies are subject to a minimum 25% restocking fee. Custom orders are returnable only for defects in workmanship, materials, or CSI error.

Please contact CSI Customer Service to request authorization for returns.

